



2989 Ualena Street, Honolulu, Hawaii 96819
 Phone: (808) 836-1936 • Fax: (808) 833-6462
 Toll Free From Mainland: (800) 367-2646
 Toll Free From Neighbor Islands: (800) 352-3506

CLAIM FORM

| | | | | | |
|--|---------------|---|-----------------------|--|-------------------|
| Claimant's Name & Address | | | | | |
| Date of Claim | | Claimant's Telephone No. | | Delivery Date | |
| Person who reported damage, etc. | | Name of who reported to at Hawaii Air Cargo | | Date reported to Hawaii Air Cargo | |
| HAC's Airbill Number | | | HAC's Airbill Date | | |
| Shipper's Name & Address | | | | | |
| Consignee's Name & address | | | | | |
| Total No. of Cartons Shipped | | Total Weight Shipped | | Commodity | |
| Amount of Declared Value on Airbill | | Number of Cartons Damaged | | Weight of Damaged, etc. | |
| Number of Cartons Received | | Number of Cartons Short | | Damage or Shortage noted on Delivery Receipt, Amount noted | |
| Container Details | Outer Packing | Inner Packaging | Outer / Inner Defects | Marks and Labels | Gross Weight Info |
| State procedure for arriving at amount claimed | | | | | |
| AMOUNT OF CLAIM: \$ | | | | | |

Claim is for: Damage Shortage Other _____

CLAIMANT: While awaiting inspection by freight forwarder (HAC) the consignee must hold the shipping container and it's contents in the same condition they were in when damage was discovered.

Report must be in writing to HAWAII AIR CARGO, INC. within (5) business days after delivery of goods.

The following must be delivered with this report:

INSPECTION REPORT, COPY OF HAWAII AIR CARGO AIRBILL, ORIGINAL INVOICE SHOWING "COST" OF GOODS, & ITEMIZED REPAIR INVOICE OR ESTIMATE.

Claims cannot be finalized until freight bill is paid.

| | |
|-------------------|--------------------|
| INSPECTOR'S NAME | DATE OF INSPECTION |
| INSPECTORS REPORT | |
| | |

GOODS BROUGHT BACK TO HAC: YES NO

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|---------------------------------|------|
| CLAIMANT'S AUTHORIZED SIGNATURE | DATE |
| | |